

## WHAT SERVICES DO YOU NEED?

Ascela accounts for every need—optimizing efficiencies and ensuring compliance—so you can focus on your core business.

### **Benefits Administration**

Assistance with day-to-day administration, including managing life events and claims assistance.

### **Benefits Administration Technology**

Leading technology platforms to empower employees in the decision-making process that can easily integrate with current payroll systems.

### **Onboarding Technology**

Technologies to automate required tasks, from the moment a candidate accepts the position, to ensure a compliant and productive onboarding process.

### **Human Resources Compliance**

An HR evaluation to ensure employers have the maximum efficiencies in place and are compliant from the point of hire to separation.

### **Mineral (Formerly ThinkHR)**

An integrated suite of HR knowledge, compliance tools and training solutions—24/7 hotline and reference center, providing advice, tools and training to keep employers compliant as they grow.

### **Employee Advocacy Support Line**

Assistance to support employees with healthcare questions and issues, improving productivity and reducing exposure to privacy-related tasks.

### **Personalized Benefits Support**

Access to healthcare services that help resolve billing and claims questions and find and coordinate care with providers and health insurance plans.

### **Tele/Video Medical Care**

Top partners to provide employees and their dependents with 24/7 access to board-certified doctors by phone or online video. Within an hour, an employee can chat with a doctor who can treat them and write a prescription.

### **ACA Compliance Support**

Compliance support, ACA updates and Play or Pay testing to help employers stay current on healthcare reform changes and requirements.

### **COBRA Administration**

A selected vendor to maintain COBRA compliance by managing the administration, documentation and reporting requirements for employers. This includes: issuing COBRA notices, collecting payment and managing enrollments and terminations.

### **Professional Employer Organizations (PEOs)**

Access and assistance with managing payroll, human resources, benefits and other employer-related administrative functions.

### **Human Capital Management**

Top vetted payroll partners that streamline benefits, onboarding, PTO, performance reviews and company communications.

